



Student Assistant Spotlight

Joya Polk is a senior American Sign Language (ASL) major who has worked for STAR Services for two years. She has been promoted from Success Partner to Senior Success Partner and is also our first Success Partner to become Level II College Reading and Learning Association (CRLA) certified. She stays involved on campus through serving as the PR Officer for Signing Cardinals, participating in the ASL Cardinal Community, and being a member of the Honors College and Honors Student Association (HSA).

“Despite her experience and training, Joya is always looking to learn more, showing her commitment to learning. Joya maintains a positive attitude, and she has certainly adopted the appreciative mindset in her work with students. She is a superstar!”
- Kelly Williams,
Coordinator LU Success

“Working at STAR Services has taught me a great amount of responsibility and patience when it comes to myself and the students I serve. Spending a few years of my life dedicated to assisting others along their college journey while pursuing my own has taught me one thing I will not soon forget: we are never alone.”
- Joya Polk,
LU Senior Success Partner



STAR SERVICES

LAMAR UNIVERSITY

Spring 2019

Did you know?

In fall 2018:

- ❖ More than 1,500 unique students used STAR Services, with almost 25% participating in two or more programs
- ❖ STAR Services employed over 100 student staff as Tutors, Collaborative Learning Leaders, LU Success Partners, CC Peer Mentors, Graduate Assistants, Student Coordinators, and Office Assistants
- ❖ Cardinal Communities served more than 700 students, and 85% of them attended eight or more sessions
- ❖ Tutoring Services completed more than 700 student contacts through individual tutoring and Collaborative Learning
- ❖ **REDtalks** achieved a total attendance of over 400, including almost 60 faculty and staff, with an average of 60 participants per workshop
- ❖ Over 100 students met with an LU Success Partner and 98% of the students who completed the survey reported that their Partner helped them develop and implement new strategies



LU Success Achieves Levels I & II CRLA Training Program Certification

(See details on next page)

REDtalks

Spring 2019 Schedule

- JAN 31** Thinking for College Success
Thursday, January 31 • 2 pm
Mary & John Gray Library, 6th Floor
- FEB 13** Creating Connections
Wednesday, February 13 • 3 pm
Mary & John Gray Library, 6th Floor
- FEB 18** Using Social Media Strategically to Improve Your Career and Well-Being
Monday, February 18 • 2 pm
Mary & John Gray Library, 6th Floor
- MAR 5** A Paralympic Athlete's Journey to Success
Tuesday, March 5 • 3 pm
Mary & John Gray Library, 6th Floor
- MAR 27** Committed to Learning
Wednesday, March 27 • 1 pm
Mary & John Gray Library, 6th Floor
- APR 18** Finding the Fun:
Turn Your Interests and Hobbies Into Academic Projects
Thursday, April 18 • 4 pm
Mary & John Gray Library, 6th Floor
- APR 30** Coping with Anxiety
Tuesday, April 30 • 1 pm
Mary & John Gray Library, 6th Floor



OPEN TO ALL STUDENTS, STAFF AND FACULTY

► lamar.edu/redtalks



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Rachel Hoover, Director
Tanya Hearn, Administrative Associate, Sr.

Cardinal Communities

Celine Hodge, Assistant Director

LU Success & REDtalks

Kelly Williams, Coordinator

LU Outreach & Support

Demetrial Graham, Coordinator
Kandice Boatwright, Student Support Specialist

Tutoring Services

Sarah Ridley, Coordinator
Kelly Elia, Administrative Assistant for the LU Tutoring Center

Come see us in COMM 109
(409) 880-7201

www.lamar.edu/stars
stars@lamar.edu



Attention, Faculty and Staff! Cardinal Communities has moved their headquarters to Communication, Suite 109.

Cardinal Communities is accepting applications for NEW Cardinal Communities for the fall 2019 semester, though February, for both major and interest-based communities. If you would like to mentor freshman, please contact us at cardinal.lead@lamar.edu for more information.

Student Staff Appreciation Week



March 4th-8th

Without students and student staff, STAR Services would not exist! STAR Services is excited to host Student Staff Appreciation Week from March 4th-8th. The theme this semester is SuperSTARS, and we will be hosting various events throughout the week. Faculty, staff and students are invited to deliver, to the STAR Services main office (Communication, Room 109), small notes and gifts for Success Partners, Tutors, Leaders, Mentors and Student Assistants throughout the week.

LU Success

Elevate Your Learning



LU Success is an academic coaching service for LU students who want to gain skills for college success.

Make an appointment at
lamar.edu/stars
Communication Building, Room 109

LU Success Achieves Levels I & II CRLA Training Program Certification



CRLA is a nationally recognized organization that is dedicated to the professional growth of higher education professionals in the fields of learning assistance, developmental education, and reading. CRLA has been endorsing standards and guidelines for training programs for over 20 years.

Purpose of Certification

- ❖ Sets standards and guidelines for training and skills
- ❖ Inspires trainers to create challenging training programs
- ❖ Recognizes the successful work of student staff who meet the certification standards

Level I Requirements for Success Partners

- ❖ 15 hours of training
- ❖ 50 hours of experience working with students

Level II Requirements for Success Partners

- ❖ 25 hours of training
- ❖ 75 hours of experience working with students

Requirements for Program Certification

- ❖ Meets standards for hiring, including a GPA requirement, interview with supervisor, and two recommendations from faculty or former supervisors
- ❖ Provides face-to-face trainings over designated topics, such as communication skills, professional ethics, cultural awareness, and conflict resolution
- ❖ Completes regular evaluations, including feedback from a supervisor and from students utilizing services

The LU Tutoring Center

Boost Your Knowledge



Request tutoring at no additional cost

lamar.edu/stars
(409) 880-7526

Located on the 1st floor of the library

Spring 2019 Tutoring Hours

Mondays:
10 am - 5 pm

Tuesdays-Thursdays:
10 am - 7 pm

Sundays:
3 pm - 7 pm