

Student Assistant Spotlight

Joya Polk is a senior American Sign Language (ASL) major who has worked for STAR Services for two years. She has been promoted from Success Partner to Senior Success Partner and is also our first Success Partner to become Level II College Reading and Learning Association (CRLA) certified. She stays involved on campus through serving as the PR Officer for Signing Cardinals, participating in the ASL Cardinal Community, and being a member of the Honors College and Honors Student Association (HSA).

> Despite her experience and training, Joya is always looking to learn more, showing her commitment to learning. Joya maintains a positive attitude, and she has certainly adopted the appreciative mindset in her work with students. She is a superstar! - Kelly Williams, **Coordinator LU Success**

Working at STAR Services has taught me a great amount of responsibility and patience when it comes to myself and the students I serve. Spending a few years of my life dedicated to assisting others along their college journey while pursuing my own has taught me one thing I will not soon forget: we are never alone.

- Joya Polk, **LU Senior Success Partner**



Did you know?

In fall 2018:

- More than 1,500 unique students used STAR Services, with almost 25% participating in two or more programs
- STAR Services employed over 100 student staff as Tutors, Collaborative Learning Leaders, LU Success Partners, CC Peer Mentors, Graduate Assistants, Student Coordinators, and Office **Assistants**
- Cardinal Communities served more than 700 students, and 85% of them attended eight or
- Tutoring Services completed more than 700 student contacts through individual tutoring and Collaborative Learning
- RED talks achieved a total attendance of over 400, including almost 60 faculty and staff, with an average of 60 participants per workshop
- Over 100 students met with an LU Success Partner and 98% of the students who completed the survey reported that their Partner helped them develop and implement new strategies



LU Success Achieves Levels I & II **CRLA Training Program Certification**

(See details on next page)



Spring 2019 Schedule



Thinking for College Success Thursday, January 31 • 2 pm Mary & John Gray Library, 6th Floor



Creating Connections Wednesday, February 13 • 3 pm Mary & John Gray Library, 6th Floor



Using Social Media Strategically to Improve Your Career and Well-Being

Monday, February 18 • 2 pm Mary & John Gray Library, 6th Floor



A Paralympic Athlete's Journey to Success Tuesday, March 5 • 3 pm Mary & John Gray Library, 6th Floor



Committed to Learning Wednesday, March 27 • 1 pm Mary & John Gray Library, 6th Floor



Finding the Fun:

Turn Your Interests and Hobbies Into Academic Projects Thursday, April 18 • 4 pm Mary & John Gray Library, 6th Floor



Coping with Anxiety

Tuesday, April 30 • 1 pm Mary & John Gray Library, 6th Floor





Rachel Hoover, Director Tanva Hearn, Administrative Associate, Sr.

Cardinal Communities

Celine Hodge, Assistant Director

LU Success & REDtalks

Kelly Williams, Coordinator

LU Outreach & Support

Demetrial Graham, Coordinator Kandice Boatwright, Student Support Specialist

Tutoring Services

Sarah Ridley, Coordinator Kelly Elia, Administrative Assistant for the LU Tutoring Center

Come see us in COMM 109 (409) 880-7201 www.lamar.edu/stars stars@lamar.edu





Attention, Faculty and
Staff! Cardinal
Communities has moved
their headquarters to
Communication,
Suite 109.

Cardinal Communities is accepting applications for NEW Cardinal Communities for the fall 2019 semester, though February, for both major and interest-based communities. If you would like to mentor freshman, please contact us at cardinal.lead@lamar.edu for more information.

Student Staff Appreciation Week



March 4th-8th

Without students and student staff, STAR Services would not exist! STAR Services is excited to host Student Staff Appreciation Week from March 4th-8th. The theme this semester is SuperSTARS, and we will be hosting various events throughout the week. Faculty, staff and students are invited to deliver, to the STAR Services main office (Communication, Room 109), small notes and gifts for Success Partners, Tutors, Leaders, Mentors and Student Assistants throughout the week.

LU Success Achieves Levels I & II CRLA Training Program Certification



CRLA is a nationally recognized organization that is dedicated to the professional growth of higher education professionals in the fields of learning assistance, developmental education, and reading. CRLA has been endorsing standards and guidelines for training programs for over 20 years.

Purpose of Certification

- Sets standards and guidelines for training and skills
- Inspires trainers to create challenging training programs
- Recognizes the successful work of student staff who meet the certification standards

Level I Requirements for Success Partners

- ❖ 15 hours of training
- ❖ 50 hours of experience working with students

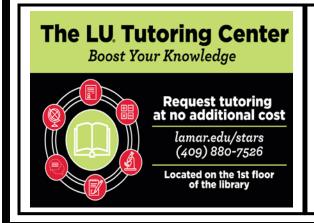
<u>Level II</u> <u>Requirements for</u> Success Partners

- ❖ 25 hours of training
- 75 hours of experience working with students

Requirements for Program Certification

- Meets standards for hiring, including a GPA requirement, interview with supervisor, and two recommendations from faculty or former supervisors
- Provides face-to-face trainings over designated topics, such as communication skills, professional ethics, cultural awareness, and conflict resolution
- Completes regular evaluations, including feedback from a supervisor and from students utilizing services





Spring 2019 Tutoring Hours

Mondays: 10 am - 5 pm

Tuesdays-Thursdays: 10 am - 7pm

> Sundays: 3 pm - 7 pm