

How is my privacy protected?

Proctorio puts student privacy first.

We utilize Zero-Knowledge encryption to [keep your data safe](#).

- Zero-Knowledge means we know nothing about the encrypted data on our servers. This unique design means nothing leaves your computer until after it is encrypted and is never unencrypted until it is unlocked by an authorized school official. It's not just end to end encryption, it's a zero-knowledge system.

With Proctorio, you do not need to worry about your information being placed in the wrong hands.

The key points from our simple [Privacy Policy](#) are as follows:

- All student information collected during an exam is fully encrypted and cannot be viewed outside of the institution. This encryption ensures that your data is safe.
- Proctorio is only running when a student accesses a quiz page from within his or her learning management system (LMS). As a Chrome extension, Proctorio can only run within Chrome and no information is collected until a quiz page is accessed within the student's LMS. Proctorio will only collect information during a proctored exam.
- Proctorio does not automatically collect personally identifiable information and under no circumstances will any personally identifiable information be provided to third parties for any reason.
- Cookies used on this site and by the Services cannot be used to personally identify you.
- Proctorio's technical support complies with FERPA and all employees are required to complete FERPA training.
- Proctorio strictly adheres to the Family Education Rights Protection Act of 1974 (FERPA). Refer to the FERPA Policy for more information.
- Only authorized users, defined as "School Officials" in the Family Education Rights Protection Act of 1974 (FERPA) will have the ability to decrypt any academic records stored by Proctorio.

Depending on the settings of your institutions choice, there are certain functions Proctorio can do. These functions can only occur within a quiz in your learning management system, within the Chrome browser. So students and instructors can rest assured that Proctorio is not running otherwise. Check this link for more specific details on this:

<https://proctorio.zendesk.com/hc/en-us/articles/212741278-Extension-Permissions>