

## Blackboard Login and Support Information

### **Blackboard**

Blackboard is an integrated set of web-based tools for course management and delivery.

### **Requirements**

For web-based courses, students should have a basic working knowledge of computers and Internet use and access to a computer with a broadband (DSL, cable, satellite)

Internet connection. Other requirements for each course are listed in the university catalog. Check your browser compatibility [https://help.blackboard.com/en-](https://help.blackboard.com/en-us/Learn/9.1_SP_12_and_SP_13/Student/030_Browser_Support/040_Browser_Support_for_SP_13)

[us/Learn/9.1\\_SP\\_12\\_and\\_SP\\_13/Student/030\\_Browser\\_Support/040\\_Browser\\_Support\\_for\\_SP\\_13](https://help.blackboard.com/en-us/Learn/9.1_SP_12_and_SP_13/Student/030_Browser_Support/040_Browser_Support_for_SP_13).

### **Orientation for Online Courses**

An introduction to taking online courses is available for students who are taking online courses for the first time.

For orientation or more information call (409) 880-1847.

### **Logging into Blackboard**

The Blackboard login page can be reached by using the following URL: <http://luonline.blackboard.com/Your> Blackboard ID is the same as your Lamar Electronic Account (LEA) username and password.

### **Your Blackboard LOGIN ID**

Your Blackboard ID is the same as your LEA username. The LEA username and password are the same as those used to login to your Lamar University email account.

### **Your Blackboard password**

If you do not remember your LEA username and/or password, please go to the LEA username/password recovery wizard, located in the Self Service Banner here:

<https://passwordreset.lamar.edu/showLogin.cc>

A tutorial guiding you through this process is available: [http://videos.sorensonmedia.com/30a45ba5-1ca8-4ba9-b898-0e2c71016f40/LEA\\_Password\\_Recovery\\_Video.mp4/b301ddde-clfe-11e0-81b7-123138018491](http://videos.sorensonmedia.com/30a45ba5-1ca8-4ba9-b898-0e2c71016f40/LEA_Password_Recovery_Video.mp4/b301ddde-clfe-11e0-81b7-123138018491).

**You will not be able to login to your course until it has been activated for the semester that you are taking it. This happens on the first official day of class.**

### **Support for Students**

**Office:** John Gray Center, Building B

**Phone:** (409) 880-2222; 8 a.m. - 5 p.m.; Monday-Friday

**Email:** [blackboard@lamar.edu](mailto:blackboard@lamar.edu)

**Website:** <http://students.lamar.edu/it-services-and-support/index.html>

### **After hours and weekend support for Blackboard**

- Blackboard support for students is available after hours (5 p.m.- 9 p.m.), on weekends, and on Holidays. Please call toll free 1-866-585-1738 for assistance during this time.