

ARNE J. ALMQUIST

PROFESSIONAL EXPERIENCE

(2019-Present)

Interim Vice President, Management Information and Analysis

Lamar University, Beaumont, TX

Reporting to the President, this newly created position is responsible for creating an environment which facilitates the use of business data in the university's decision-making processes. The Vice President will analyze various systems that create business data to ensure that there are no barriers to the acquisition, dissemination, and usage of business data. The Vice President will also work to build a "culture of curiosity" among potential users of data across campus. The Office of Institutional Research reports to the Vice President. Also continues serving as Dean of the Mary and John Gray Library.

(2018-Present)

Dean of the Mary and John Gray Library

Lamar University, Beaumont, TX

Chief library administrator, reporting to the Provost/Vice President for Academic Affairs. The position is responsible for rebuilding and reorganizing the staff of the library, implementation of 21st century services and processes, and leading the library through a proposed renovation project.

(2015-2018)

Associate Provost for Learning Sciences and Technologies and Dean of the Library

Northern Kentucky University, Highland Heights, KY

While continuing to serve as the chief library administrator, additional responsibilities have been added. These include managing and developing the Center for Innovation and Technology in Education (CITE) and NKU's Grant County Center (a remote outreach center that supports students in a four county rural area).

(2001-2015)

Associate Provost and Dean of the Library

Northern Kentucky University, Highland Heights, KY

Chief library administrator, reporting to the Provost/Vice President for Academic Affairs.

- Led a successful long-term effort to improve collections, access to information, and quality of service, as evidenced by LibQual+, market surveys, internal statistics, anecdotal evidence, and feedback from students and faculty.
- Created a grants infrastructure that has yielded in excess of \$2 million in grant funding over the past 10 years and significant indirect revenue to the library.
- Partnered with the Library Technology Program at Bluegrass Community and Technical College in Lexington, KY and NKU's Human Resources Department to create a staff certification program for Steely Library classified staff members. The program consists of 21 SCH of undergraduate coursework. Staff who successfully complete the program receive a 10% recurring increase to base pay. Experience has shown that knowledge gained has given these employees more confidence, ability to lead initiatives, and has enabled better understanding and buy-in to the library's mission.
- Created a bachelor's degree program in Library Informatics. Students from 19 states have been enrolled in the completely online program.
- Shepherded the creation of two major statewide initiatives that leveraged our Bachelor of Science in Library Informatics degree program to address the educational needs of public library staff in the poorest, most isolated rural counties of two states (Kentucky and West Virginia). At \$1.3 and \$1.2 million respectively, the initiatives were funded through major grants from the Institute for Museum and Library Services.

- Oversaw the creation and development of Steely Library's continuing education program, a successful and growing online program that has provided professional development training to library staff members throughout 35 states and 3 foreign countries. It is a significant revenue source to the library.
- Leveraged library assets to develop significant sources of outside revenue, including service agreements with other institutions, indirect funds, and tuition.
- Created a development structure that has resulted in well over \$1 million in cash and gifts-in-kind over the past 10 years.
- Planned, raised funds for, and oversaw the renovation of several areas in the library, including a major renovation of the Special Collections/Archives area and the creation of a new reading room/art gallery.
- Developed the Special Collections/Archives unit from a single part-time position to its present complement of two Certified Archivists.
- Oversaw the acquisition of major special collections, including the papers of U.S. Senator Jim Bunning and Congressman Ken Lucas, trial papers and exhibits from attorney Stanley Chesley's landmark Beverly Hills Supper Club Fire class action suit, and artwork, such as the gift of three magnificent paintings by artist John Ruthven and the donation of Steely Library's signature sculpture, *Stegowagenvolkssaurus*.

2006 - 2007

Interim University CIO

Northern Kentucky University, Highland Heights, KY

Responsible for all computer, instructional technology, media, and telecommunications operations, including the central servers, networking operations, smart classrooms, the university's public access cable-TV station, and the campus telephone system.

- With the arrival of longer-lived flat panel monitors, changed computer replacement procedures to retain monitors, providing significant cost savings.
- Worked with the University Architect and Facilities Planning to retain and reconfigure needed conditioned server space that was slated for conversion into offices.
- Successfully rebuilt relations with the local telecommunications vendor.
- Built stronger collaboration between the library and IT.
- Continued to lead the library during the period.

1997 - 1999

Acting Development Officer

University of North Texas Libraries, Denton, TX

Duties included serving as liaison to University Advancement, working with the Friends of the Libraries organization, donor cultivation, and working with library unit heads in developing fundraising plans.

- Developed a very successful library employee "reunion" which brought a large number of former employees back to the university (including some from well beyond the DFW area) for a day of tours, classes, and fun. The purpose of the event was to build a feeling of engagement and inclusion among existing and potential donors to the library.

1996 - 2001

Assistant Dean of Libraries

University of North Texas Libraries, Denton, TX.

Title change and realignment of duties. Delegated direct leadership of the LAN/PC Management Department to a subordinate. Continued to manage the libraries' budget, under the direction of the Dean of Libraries. Continued to serve as Personnel Officer for the library system. Continued to direct operation of the library photocopy department.

- Due to a reorganization, became the second level library administrator (other Assistant Director positions reverted to Department Head status).
- Represented the Dean at on and off-campus meetings, such as the annual meetings of the Texas Council of State University Librarians (TCSUL).
- Led the project to create a hybrid physical/virtual library for the new UNT System Center in Dallas, Texas. The library has been successful and the model was retained as the Center became a full university.
- Assigned to investigate the practicality of the libraries' potential membership in the Association of Research Libraries (ARL).
- Led the project to install a Starbucks coffee bar in the library.

1993 - 1996

Assistant Director for Administrative Services

University of North Texas Libraries, Denton, TX

Responsible for management of the libraries' budget, under the direction of the Library Director. Served as Personnel Officer for the library system. Directed operation of libraries photocopy department, a major source of revenue to the libraries. Continued to oversee operations of the LAN/PC Management Department.

- Aggressively worked to maximize revenues and to ensure that all funds were expended efficiently and effectively.
- Successfully handled a number of unique and complicated personnel matters

1988 - 1996

Department Head, Libraries LAN/PC Management

University of North Texas Libraries, Denton, TX

Founded the LAN/PC Management Department. Developed an extensive Ethernet network infrastructure, major CD-ROM networking infrastructure, and microcomputer installation. Responsible for the campus' only 24/7 student computer lab.

- Grew the operation from a single employee and one server into a department that employed three librarians, 3 full-time staff, and numerous student workers.
- Installed, and later oversaw the installation of, a mixed thin-net, fiber, and point-to-point wireless network linking three on-campus and one off-campus library buildings.
- Absorbed the libraries' Systems unit that operated the online catalog system and managed a creative migration to a new integrated library online system.
- Built and operated a major CD-ROM networking system (at the time, it was the largest CBIS CD-ROM network in the nation).
- Developed an international reputation in the field of CD-ROM networking.

EDUCATION

University of North Texas, Denton, Texas

Ph.D. in Information Science, 2006

Master of Science in Information Science, 1992

State University of New York at Buffalo, Buffalo, New York

Master of Fine Arts, Music Performance, 1982

Bachelor of Arts, Music, 1980

Bachelor of Fine Arts, Music Performance, 1980

PROFESSIONAL TRAINING

- 2017 SACS-COC: Evaluator Training (Library), Versailles, KY.
- 2009 IMI Institute: "1st Annual Symposium on Open Source & Security - Dispelling the Myths," Erlanger, KY.
- 2005 LITA Regional Institute/SOLINET: "Establishing an Institutional Repository," Atlanta, GA.
- 1998 Association of Research Libraries/Office of Management Services (ARL/OMS): "Human Resources Institute: The Human Resources Specialist," Baltimore, MD.
- 1997 Indiana University Center on Philanthropy: "Developing Leadership for Major Gifts," Dallas, TX.
- Indiana University Center on Philanthropy: "Fund Raising 101: Principles and Techniques of Fund Raising," Richardson, TX.
- 1996 GTE: "Writing Education and Healthcare Grants: Developing Technology, Information and Resources," Dallas, TX.
- 1995 AMIGOS Bibliographic Council, Inc.: "Redefining Libraries and Librarianship: Strategies, Structures and Roles for the New Millennium," Dallas, TX.
- 1994 Association of Research Libraries/Office of Management Services (ARL/OMS): Seminar on Budgeting for Libraries, Toronto, Ontario.
- Association of Research Libraries/Office of Management Services (ARL/OMS): Seminar on Team Management, Houston, TX.

PROFESSIONAL AFFILIATIONS (Current and Past)

American Library Association (ALA)
Library Administration and Management Association (LAMA)
American Society for Information Science and Technology (ASIS&T)
Ohio River Valley Chapter of ASIS&T, Chair
Association for Institutional Research
CBIS CD-Server/CD-Connection User Group, Founder
EDUCAUSE
Kentucky Library Association (KLA)
Microcomputer Managers' Association
NetWare Users International
OCLC Global Council, Alternate Delegate
Served as Delegate, March, 2019
Texas Library Association (TLA)

COMMITTEE SERVICE

Professional Organizations

American Library Association. Library Administration and Management Association
Financial Advancement Committee, 2002-2005
Chair, 2002-2005

Board of Directors, 2000-2002
Executive Committee, 2000-2002
Budget and Finance Committee, 1999-2002
 Chair, 2000-2002
Ad Hoc Committee on the Strategic Plan, 1999-2000
ALA - LAMA President's Program Committee, 1998-1999

Association for Information Science & Technology
 Watson Davis Award Jury, 2018
 Awards and Honors Committee, 2007-2009
 Nominating Committee, 2008-2009
 Task Force on Chapter Structure and Activity, 2008
 Pratt-Severn Award Jury, 2003-2005
 Watson Davis Award Jury, 2019

Association for Information Science and Technology, Ohio River Valley Chapter
 Chair, 2005-2009
 Chair-Elect, 2005
 Board of Directors, 2003-2009
 Chapter Assembly Representative, 2003-2004

EDUCAUSE

EDUCAUSE Connect, San Antonio, Program Reviewer, 2014
Ryland Fellowship Advisory Committee, 2008-2011
Southeastern Regional Conference Program Committee, 2007-2008

University Service

Lamar University

Digital Learning Center (DLC) Planning Task Force, 2017-Present
IT Strategic Planning Steering Committee, 2017-Present
Strategic Planning Core Team, 2018-Present
 Aligning Our Structure and Infrastructure in Support of Campus Community Subcommittee, Co-Chair,
 2018-Present

Northern Kentucky University

Academic Affairs Council, 2014-Present
Active Learning Classroom Committee, 2016-Present
Bachelor's in Organizational Studies Program Development Team, 2001-2003
Center for Teaching and Learning Planning Committee, 2016
 Co-Chair
Committee to Evaluate Executive Search Firms for Deans' Searches, 2013
Committee to Evaluate Potential Online Partners, 2016
Community/University Partnership Grants Program Review Committee, 2002-2005
CPE Target-Setting Core Team, 2015-2016
Deans' Council, 2014-Present
Distance Learning Task Force, 2006-2007
NKU/Gateway Community College Partnership Transition Team, 2001-2003
NKU Strategic Planning Group, Technology Implementation Team, 2014
Online and Learning Technology Task Force, Spring, 2015
 Chair
Online RFP Committee 2016-2017
President's Cabinet, 2001-2010
Provost Search Committee, 2003

SACS Compliance Audit Review Team, 2016-2018
Space Management and Deferred Maintenance Committee [RCM Governance Committee], 2015-Present
Student Employment Task Force, 2009-2010
Technology Accessibility Committee, 2007-2008

University of North Texas

Distributed Learning Grant Selection Committee, 1999
Center for Distributed Learning Steering Committee, 1998-2001
Computer Training Issues Team, 1996
General Access Labs Committee, 1993-1998
Information Resources Committee, Research Subcommittee, 1994-1997
NetWare Users International, University of North Texas Chapter, 1989-1992
President, 1990-1991
Task Force on the Electronic Submission of Theses and Dissertations, 1996-1998

State Agencies

Council on Post-Secondary Education
Teaching and Learning Workgroup, 2015-2018
Kentucky Department for Libraries and Archives
Kentucky State Advisory Council on Libraries, 2003-2009; 2013-2016

Consortia/Professional Initiatives

Cincinnati USA Book Festival, “Books by the Banks”
Executive Board Member, 2011-2018
Secretary
Federation of Kentucky Academic Libraries (FoKAL)
Executive Board Member, 2013-2015
Greater Cincinnati Library Consortium
Long Range Planning Committee, 2002-2003
Executive Board Member, 2005-2006
President-Elect, 2006
Kentucky CIO Forum, 2006-2007
Kentucky Virtual Library Advisory Committee, 2002-2005
Chair, 2003/2004
Secretary, 2002/2003
KHECC/SAALCK/CLiK Conference, “Breaking Down Barriers,” Conference Planning Committee, 2004-2006
Co-Chair, 2004
NCES Academic Library Survey Library Representative for Kentucky, 2011-2013
State-Assisted Academic Library Council of Kentucky (SAALCK), Directors’ Council, 2001-2018
Vice Chair/Chair Elect, 2002-2003; 2010-2011; 2014-2015
Chair, 2003-2004; 2011-2012; 2015-2016
SWON Library Consortium
Executive Board Member, 2006-2007
TexShare Advisory Board, 1995-1997
University of Kentucky, School of Library and Information Science
Advisory Board, 2008-2012
American Library Association Accreditation Process Advisory Council, 2003-2004

Community Service

Concordia Lutheran School, Cincinnati, Ohio
Internal Accreditation Review Process

Administration, Chair, 2002-2003
 Financial, 2002-2003
 Public Relations Committee, 2003-2004
 Development Consultant, 2003-2007
 Principal Search Committee
 Chair, 2004
 Rotary Club of Cincinnati
 Board of Directors, 2008-2011
 President, 2010-2011
 President-Elect, 2009-2010
 Secretary/Treasurer, 2009-2010
 Classification Committee, 2006-2008
 CROPNIS (Cincinnati Rotary Orientation Program for New International Students)
 Planning Committee, 2002-2007
 Nominating Committee
 Chair, 2011-2012
 Personnel Committee
 Chair, 2011-2012
 World Community Service Committee, 2002-2006
 Chair, 2005-2006
 Rotary Club of Cincinnati Foundation
 Trustee, 2008-2012
 Rotary International, District 6670
 Ambassadorial and Peace Scholarship Committee
 Chair, 2009-2011
 Co-Chair, 2008-2009
 Coordinator, 2007-2008
 Assistant Governor, 2014-2017
 District Governor-Elect, 2017-2018
 Rotary Leadership Institute
 Chair, 2014-2017
 Special District Project "Shoes for Orphan Souls"
 Chair, 2013-2014
 Volunteers of America
 Northern Kentucky Advisory Committee, 2008-2009

PUBLICATIONS

- Price, E. (2018). 10 Questions: Arne and Sharon Almquist. *Information Outlook*, 22(2), 12.
- Almquist, A.J. & Almquist, S.G. (2017). *Intrapreneurship Handbook for Librarians: How to Be a Change Agent in Your Library*. Santa Barbara, CA: Libraries Unlimited.
- Almquist, A.J. (2014). The Innovative academic library: implementing a marketing orientation to better address user needs and improve communication. *Journal of Library Innovation*, 5(1): 43-54.
- Almquist, A.J. (2013). Bridging gaps: Strengthening libraries and changing lives. *Kentucky Libraries*, 77(1): 4-9.
- Almquist, A.J. (2011). Academic libraries, marketing, accreditation, and support," in Almquist, S.G. *Distributed Learning and Virtual Librarianship*, Santa Barbara, CA: Libraries Unlimited, 277-296.
- Almquist, A.J. (2008). SAALCK (State-Assisted Academic Library Council of Kentucky): The Continuing story, from 1997-2007, *Kentucky Libraries*, 72(1): 15-25.

- Almquist, A.J. (2001). Techno-Human Mesh (Book Review), *Technical Services Quarterly*: 19(3): 89-90.
- Almquist, A.J. (1997). Developing crash-resistant electronic services," *The Public-Access Computer Systems Review*, 8(4): 6-14.
- Almquist, A.J. (1996). The state of CD-ROM networking in the United States. *UKOLUG (United Kingdom Online Users' Group) Quick Guide to CD-ROM Networking*: n.p.
- Almquist, A.J. (1996). How to purchase, set up and safeguard a CD-ROM network. *Technology Connection*, April: 14-17, 49.
- Hayes, B. (1996). Tips & troubleshooting: Using CD-ROMs on a network. *PC-Today*, January: 102-105. [Interviewed by article's author.]
- Almquist, A.J. (1994). "Toward the ideal CD-ROM application, or vendors, why do you vex us so?" *CD-ROM Librarian*, January: 54-61.

PRESENTATIONS

National

- "Supporting Applied Innovation in Your Library." Presentation and panel with Sharon Almquist and Glenn Kneebone, OCLC Americas Regional Council Conference, Chicago, Illinois, 2018.
- "Meeting the Modern Marketing Challenge in Libraries." Webinar delivered with Co-Presenter Jill Stover Heinze, Host Leah Hinds, and Moderator Matthew Ismail. Charleston Conference Webcast, 2018.
- "Taking Social Entrepreneurship to the Next Level: Applying the Academic Library's Resources to Solve Problems at the State and National Level." entreLib: Biennial Conference for Entrepreneurial Librarians, Greensboro, North Carolina, 2013.
- "Bridging Gaps, Bettering Outcomes: Improving Rural Public Library Services Through Pre-Professional Education." OCLC May Partner Meeting, Online via Web Junction, 2013.
- "Bridging a Gap, Touching Lives: Making a Difference through Creation of a Non-Traditional, Niche Degree Program." Coalition of Urban and Metropolitan Universities (CUMU) 17th Annual Conference, Indianapolis, Indiana, 2011.
- "Library Support of Distributed Education Initiatives: The UNT Experience." Texas Tech University Division of Extended Learning, "Visions of the Future: Distance Learning for the 21st Century," Lubbock, Texas, 1998.
- "Emerging Technologies—Networking CD-ROMs on a NetWare Network: A Practical Approach." Fall Conference of the Consortium of College and University Media Centers, Ames, Iowa, 1992.

Regional

- "Focus: Scanning—The Next Step Towards the Electronic Library." AMIGOS Spring Conference, Dallas, Texas, 1996.
- "The Cataloger's Workstation at the University of North Texas Libraries." Association for Library Collections and Technical Services (ALA), "Technical Services Workstations: The State of the Art of Cataloging," Dallas, Texas, 1995.

State

- “Strengthening the Foundation: Improving Support Staff Education for Stronger Libraries.” Southeastern Library Association/Georgia Council of Media Associations (SELA/GaCOMO) 2014 Annual Conference, Augusta Convention Center, Augusta, Georgia, 2014.
- “Changing our Face: Academic Libraries as Effective Partners and Leaders.” Academic Library Association of Ohio (ALAO) 2013 Annual Conference, Kent State University, Stark Center, N. Canton, Ohio, 2013.
- “Staying on Target: Improving Library Services by Improving Education.” Presented with Martha Birchfield and Wayne Onkst, Kentucky Public Library Association/Kentucky Library Trustees Roundtable Spring Conference, Lexington, Kentucky, 2013.
- “Steadying the Ladder: Kentucky’s Undergraduate Library Science Programs.” Presented with Martha Birchfield and Wayne Onkst, Kentucky Library Association/Kentucky School Media Association Annual Conference, Louisville, Kentucky, 2012.
- “Bridging the Gap: Expanding Educational Opportunities for Kentucky’s Rural Public Librarians.” Presented with Martha Birchfield and Wayne Onkst, Kentucky Library Association/Kentucky School Media Association Annual Conference, Louisville, Kentucky, 2011.
- “Creating the New ‘Normal’: The 21st Century Academic Library in Theory and Practice.” Presented with Lois Schultz and Thresa Wesley, Kentucky Library Association, Academic Library Section/Special Library Association, Kentucky Chapter Joint Spring Conference, General Butler State Resort Park, Carrollton, Kentucky, 2010.
- “The Communicating Library: Building an Integrated Marketing/Assessment Structure to Better Meet User Needs.” Academic Library Association of Ohio (ALAO) 2009 Annual Conference, Robertson Center, Wilmington, Ohio, 2009.
- “What is This Thing Called SAALCK?” Kentucky Library Association, Academic Library Section, “Information: The Good, the Bad, and the Ugly,” Kentucky Library Association, Academic Library Section/Special Library Association, Kentucky Chapter Joint Spring Conference, Jenny Wiley State Resort Park, Kentucky, 2006.
- “Library Marketing as a Communication Process: An Integrative Approach to the Issue.” Kentucky Library Association, Academic Library Section, “Visibility for Libraries: Communicating Our Vision,” Lake Barkley State Resort Park, Kentucky, 2005.
- “Are We Ready for E-Learning?” Library services panelist. KHECC/SAALCK/CLiK, “Breaking Down Barriers Conference,” NKU METS Center, Erlanger, Kentucky, 2004.
- “Building Crash-Resistant Electronic Services.” The Eleventh Texas Conference on Library Automation, Houston, Texas, 1997.
- “The Electronic Infrastructure in the UNT Libraries.” Texas Music Library Association Conference, Denton, Texas, 1996.
- “CD-ROM: A Retrospective and View of the Future.” 48th Annual Convention of the Texas Junior College Teachers’ Association and Texas Junior College Association, Dallas, Texas, 1995.
- “Developing a Network Infrastructure.” Annual Convention of the New Mexico Library Association, Albuquerque, New Mexico, 1994.
- “LANs for the Smaller Libraries.” Tenth Texas Conference on Library Automation, Houston, Texas, 1994.
- “How to Develop a LAN Infrastructure.” Ninth Texas Conference on Library Automation, Houston, Texas, 1992.

“The Library of the Future in the Present.” Panel presentation (chaired and participated), Texas Library Association District VII Conference, Denton, Texas, 1991.

Local

“Academic Libraries and the Information Divide.” The Great Divide: Information Inequality and Economic Inequality, Highland Heights, Kentucky, November, 2015.

“Special Collections at NKU: Documenting Northern Kentucky’s History and Heritage. Christopher Gist Society Meeting, Fort Mitchell, Kentucky, November, 2015.

“ASIS&T and the ASIS&T Annual Meeting.” Presented jointly with Rosemary Ashton at the Greater Cincinnati Library Consortium Mini Conference, August, 2005.

“The W. Frank Steely Library at Northern Kentucky University.” Presentation to the Kiwanis Riverfront (Newport), August, 2005.

“The Library: Past, Present, and Future.” Presentation to the Newport Rotary Club, February, 2002.

OTHER CREATIVE WORKS

“The Creation of Stego: Patricia Renick and Stegowagenvolkssaurus.” Multimedia, self-running PowerPoint presentation incorporating text, photographs, and music. Text by Patricia Renick with additional commentary by Arne Almquist. Photographs by Laura Chapman. Music by Paul Palumbo. W. Frank Steely Library at Northern Kentucky University, January 23, 2009. [Also mounted as a permanent photographic exhibit.]

CONSULTING

Tarrant County Junior College Library (South Campus). Created a plan for the implementation of a local area network (LAN) within the campus library and made recommendations for later expansion across the campus. 1994. [Compensated]

East Texas State University Library. Analyzed current state of automation within the Library and made suggestions for improvement. 1994. [Compensated]

University of Texas Pan American University Library. Created plan for the implementation of a Local Area Network within the Library and across campus with an emphasis on CD-ROM networking. 1994. [Compensated]

City of Keller, Texas, Public Library. Presented information on creating a networked CD-ROM system and integrating electronic resources from various sources into a public access information system. 1993. [Uncompensated]

Business Information Center, Edwin L. Cox School of Business, SMU. Presented information on creating a networked CD-ROM system using Novell’s *NetWare* and CBIS’ *CD-Connection* software. 1991. [Uncompensated]

TEACHING

SLIS 5300: Management of Libraries and Information Agencies (team taught online with Sharon Almquist). University of North Texas, School of Library and Information Sciences, Fall 2007, Spring 2008.

SLIS 5300: Management of Libraries and Information Agencies (hybrid course with multiple delivery methods, including interactive video, face-to-face, and online). University of North Texas, School of Library and Information Sciences, Fall 1999, Summer 2000.

HONORS

Scholarship Program for Students in Library Informatics Program at Northern Kentucky University, named in honor of Arne J. Almquist by the Friends of Steely Library, 2018.

Article of the Year Award, *Kentucky Libraries*, 2014.

Marquis *Who's Who in America*, listing, 2012-2016.

Appointed as a Kentucky Colonel by Kentucky Governor Steve Beshear, 2010.

Beta Phi Mu, Librarians' Honor Society, 2006.

Outstanding Information Science Student, 1992-1993. University of North Texas, School of Library and Information Sciences.