

# Merit Evaluation

2023 (9/1/22 - 8/31/23)

Link to Merit Evaluation Tool - Click Here!!

# Performance Evaluation

**Employee Name** Lamar ID (L#) First Name Last Name Department **Evaluator Name** First Name Last Name Time in Present Position Job Title Employee Lamar Email **Evaluator Lamar Email** EX: jdoe@lamar.edu EX: jdoe@lamar.edu

Please provide current and accurate information in all fields to ensure prompt processing.

Must be a current Lamar.edu email address.

Check for accuracy before submitting.

## 8 Performance Competencies - in Detail

#### **TEAMWORK/COLLABORATION**

- •Interfaces and works with internal and external team members in ways that foster optimal team interaction and results.
- •Meets team deadlines and responsibilities; keeps stakeholders informed appropriately.
- •Listens to and values others' opinions, promoting a collegial team atmosphere.
- •Supports, assists, and empowers team leaders while also leveraging own expertise to accomplish group goals.
- •Contributes to effective team processes and deliverables (e.g., team communication, team meetings, team exercises, etc.).

#### STUDENT-FOCUSED

- •Effectively applies knowledge of departmental service to best satisfy the student's needs and expectations.
- •Resolves student questions and/or complaints efficiently, effectively, and professionally.
- •Demonstrates a sense of urgency and responsibility to consistently provide outstanding service at all levels.
- •Is committed to increasing student satisfaction and confidence.
- •Demonstrates consistent student follow-up.
- •Provides service that is responsive, courteous, and respectful.

#### **QUALITY**

- •Produces results or provides service that meets or exceeds Lamar University standards.
- •Shows concern for quality, accuracy, and completeness of work activities.
- •Regularly seeks feedback and input from students.
- •Plans own work activities in advance to ensure that all assignments are completed in a timely and quality manner.
- •Uses established systems (i.e. software) to organize and efficiently keep track of information, data, time, and resources.
- •Personally, seeks to add value in every work assignment.
- •Notices opportunities to improve quality and takes action to do so.

#### ATTENDANCE/PUNCTUALITY

Is punctual and meets work attendance and deadline requirements.

#### **RESOURCE MANAGEMENT**

Resource management is the efficient and effective development of an organization's resources when they are needed. Such resources may include the financial resources, inventory, human skills, production resources, or information technology and natural resources.

#### **JOB KNOWLEDGE**

Job Knowledge measures employee's demonstrated job relevant knowledge and essential skills, such as work practices, policies, procedures, resources, laws, customer service, and technical information, as well as the relationship of work to the mission of Lamar University.

#### **COMMUNICATION**

- •Is effective in interpersonal interactions as well as communicating both verbally and in writing.
- •Shares pertinent information and ideas with others as appropriate.
- •Listens carefully and is open to other points of view and accepts constructive feedback.
- •Uses appropriate language, tone, style and structure in all communications.
- •Fosters and maintains effective work relationships.

#### **DEPENDABILITY**

- •Demonstrates reliability, dependability and accountability in all aspects of the defined role.
- •Is reliable and trustworthy.
- •Regularly completes all duties and goals with minimal supervision or assistance.
- •Adapts well to changes in work assignments or goals.
- •Accepts accountability for outcomes.

# Performance Competencies

Teamwork/Collaboration				Resource Management			
<ul><li>Exceptional</li></ul>	Meets Expectations	O Does Not Meet Expectations	○ N/A	<ul><li>Exceptional</li></ul>	• Meets Expectations	Does Not Meet Exe	
Student Focus	ed			Job Knowledg	e		
<ul><li>Exceptional</li></ul>	• Meets Expectations	O Does Not Meet Expectations	○ N/A	<ul><li>Exceptional</li></ul>	Meets Expectations	O Does Not Meet Expectations	○ N/A
Quality				Communicatio	on		
Exceptional	Meets Expectations	O Does Not Meet Expectations	○ N/A	Exceptional	Meets Expectations	Opes Not Meet Expectations	○ N/A
Attendance/Po	unctuality			Dependability	,		
Exceptional	Meets Expectations	O Does Not Meet Expectations	○ N/A	Exceptional	Meets Expectations	Opes Not Meet Expectations	○ N/A
Is Job Perform	ance and Productivity o	consistently above what is norm	ally expected or requ	uired?			
O Job Performa	ance and Productivity IS co	nsistently above what is normally ex	pected or required.				
O Job Performa	ance and Productivity IS NO	OT consistently above what is norma	Illy expected or require	d.			

## 8 Performance Competencies to be evaluated: Each item must be scored as:

- Exceptional
- Meets Expectations
- Does Not Meet Expectations
- N/A-Use **ONLY** if not applicable.

# <u>If</u> this option appears:

- Clicking the top option will make the employee eligible to be considered for merit increase.
- Clicking the bottom option will make the employee not eligible to be considered for merit increase.

# Total Employee Rating ABOVE STANDARDS Comments Typed name serves as evaluator signature privacy policy Submit Form

This field will automatically populate based on the performance ratings assigned above. This will inform you if the employee is:

 Above Standards and WILL be eligible to be considered for merit increase.

or

• <u>Below Standards</u> and <u>WILL NOT</u> be eligible to be considered for merit increase.

Evaluator comments are strongly encouraged. Use this opportunity to mention:

- Goals
- Feedback
- Coaching
- Encouragement

Typed Evaluator name will serve as the electronic signature.

Click here to send the evaluation to the employee for review.



# **Human Resources**

Finance and Operations

Home

Your Submission Has Been Received

If you have any questions, comments, or concerns regarding your submission please contact:

#### **Human Resources**

HR@lamar.edu

(409)880-8375

Submit Another Evaluation

Message you should receive once the Submit button is pressed and the submission has been successful.

Click here if you have another evaluation to complete – you will be brought back to a new blank evaluation form.

### Performance Evaluation Review



 $\leftarrow$  Reply  $\ll$  Reply All  $\rightarrow$  Forward  $\cdots$ 

Mon 9/12/2022 9:06 AM

Supervisor Name

has completed your evaluation. Please choose the link below to review and sign.

2023 Performance Evaluation

Employee will click here to review their evaluation.

Employee will receive an email like this to review the evaluation and make comments.



Please review the following Evaluation Submission from your Supervisor, acknowledge with your signature, and include additional comments if desired.

Employee Name	Lamar ID			
Test Test	L00000000			
	L#			
Department	Evaluator Name			
Test Department	Example Example			
Job Title	Time in Present Position			
Employee	1 Year			

Employee to review information that has been submitted by the Evaluator.

# Performance Competencies

Teamwork and Collaboration	Resource Management	Student Focused	
Exceptional	Meets Expectations	Exceptional	
Job Knowledge	Quality	Communication	
Does Not Meet Expectations	Meets Expectations	Meets Expectations	
			Employee to review information that has
Attendance and Punctuality	Dependability		been submitted by the Evaluator.
Does Not Meet Expectations	Meets Expectations		
Job Performance and Productivity IS consists	ently above what is normally expected or re	equired.	
Total Employee Rating			
ABOVE STANDARDS			
Evaluator Comments			
Test comments to employee.			
			Employee to review Evaluator comments.

Employee signature is required.						
Typed name serves as employee signature						
Typed name serves as employee signature *						
Test Test						
Employee Comments Employee Submission Date						
Employee comments back to Supervisor		September	12	2022		
	//				Employee can enter comment evaluation here	
	privacy policy					
	Submit Form				Employee clicks here to comp Completed eval is then email Employee and HR for p	ed to Evaluator,

# Summary

# 1. Meet with the Employee

- Choose a place where interruptions are minimal, and focus is on your employee.
- Schedule the meeting.
- Use Evaluation tool to rate performance on the areas indicated: Teamwork/Collaboration, Student

Focused, Quality, Attendance/Punctuality, Resource Management, Job Knowledge, Communication & Dependability.

# 2. Carrying Out The Plan

 Document performance goals in the comments section on eval tool. Provide/solicit ongoing feedback. Provide coaching and encouragement.

Deadline will be provided in a separate communication.

# 3. Complete Evaluation

- Document results on the merit evaluation tool.
- Obtain typed name signatures.
- Complete evaluation and submit to HR before the deadline.
- Employee & Supervisor will be sent an email with a copy of the Evaluation.

## **Continuous Improvement**

<u>Link to Merit Evaluation Tool - Click Here!</u>