

**MS in Port and Terminal Management - MS-MSPT**

## Mission

To better prepare the port and marine terminal operating industry for the challenges and opportunities that lie ahead through advanced education and industry relevant research.

Academic Year 2025-2026

**MS in Port and Terminal Management - MS-MSPT Success Outcomes**

Understand Port, terminal, and waterway issues and solutions. **MET**

Students should be able to understand port, terminal, and waterway issues and solutions in a global, economic, environmental, and societal context.

| MEASURES                                                                                                                                                                                                                                                                                                                                                                    | RESULTS                                                                                                                           | ACTIONS                                   |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------|
| <p><b>Defense of Final Capstone</b></p> <p>Committee will grade each student during the Capstone defense.</p> <p>Direct - Number of Applications</p> <p><b>Target</b></p> <p>Demonstrate proficiency to a committee of CAPM professors. Potential outcomes: Pass; Pass with revisions; Fail.</p>                                                                            | <p><b>MET</b></p> <p><b>Summary</b></p> <p>All students see the goal.</p> <p><a href="#">SACS MSPTM for Watermark.docx</a></p>    | <p><i>No actions have been added.</i></p> |
| <p><b>Exit Interview</b></p> <p>Some of the other information that is assessed in the exit interview include efficacy of professors and applicability of course work.</p> <p>Direct - Number of Applications</p> <p><b>Target</b></p> <p>This measure assesses this outcome and also measures many other facets of the MS degree with an eye on continuous improvement.</p> | <p><b>MET</b></p> <p><a href="#">SACS MSPTM for Watermark.docx</a></p> <p><a href="#">Watermark_Assessment_Summary_v2.pdf</a></p> | <p><i>No actions have been added.</i></p> |

**Conclusion****Improvement Plan (Based on all outcomes and discussion)**

1. **Continue refining the capstone assessment process** by periodically reviewing the evaluation rubric to ensure it remains aligned with current industry practices and program learning outcomes.
2. **Use student exit interview feedback** to identify recurring themes and implement appropriate improvements to program delivery and the overall student experience.
3. **Encourage broader integration of technical, financial, leadership, and operational perspectives** within capstone projects to further strengthen students' multidisciplinary decision-making skills.

Effectively communicate port, terminal, and waterway solutions.

Students should be able to effectively communicate port, terminal, and waterway issues and solutions.

| MEASURES                                                                                                                                                                                                                                                  | RESULTS                                                                                                                                                                  | ACTIONS                            |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------|
| <b>Defense of Final Capstone</b><br><br>Committee must pass the candidate.<br>Direct - Number of Applications<br><br><b>Target</b><br><br>Demonstrate proficiency to a committee of CAPM professors. Potential outcomes: Pass; Pass with revisions; Fail. | <b>MET</b><br><b>Summary</b><br><br>All student meet goal.<br><a href="#">SACS MSPTM for Watermark.docx</a>                                                              | <i>No actions have been added.</i> |
| <b>Exit Interview</b><br><br>Direct - Number of Applications<br><br><b>Target</b><br><br>Outcome which is measured in Capstone is also measured along with other metrics for improvement of the MS degree during the exit interview.                      | <b>MET</b><br><b>Summary</b><br><br>Met based on edit interview.<br><a href="#">SACS MSPTM for Watermark.docx</a><br><a href="#">Watermark_Assessment_Summary_v2.pdf</a> | <i>No actions have been added.</i> |

## Conclusion

### Improvement Plan (improvement plans based on all outcomes, interviews and input from faculty and leadership).

1. **Continue refining the capstone assessment process** by periodically reviewing the evaluation rubric to ensure it remains aligned with current industry practices and program learning outcomes.
2. **Use student exit interview feedback** to identify recurring themes and implement appropriate improvements to program delivery and the overall student experience.
3. **Encourage broader integration of technical, financial, leadership, and operational perspectives** within capstone projects to further strengthen students' multidisciplinary decision-making skills.

Demonstrate knowledge of leadership and management principles.

Students should be able to demonstrate a knowledge of leadership and management principles and how they can be applied in port management and industry.

| MEASURES                                                                                                                                                                                                                                                                                                                                               | RESULTS                                                                                                     | ACTIONS                            |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------|------------------------------------|
| <b>Defense of Final Capstone project</b><br><br>All Capstone defense scoring rubrics and guidance documents are available on request and they are stored and backed up in the Port Management files.<br>Direct - Number of Applications<br><br><b>Target</b><br><br>Committee of Professors evaluate and grade. Potential outcomes are Pass; Pass with | <b>MET</b><br><b>Summary</b><br><br>All student meet goal.<br><a href="#">SACS MSPTM for Watermark.docx</a> | <i>No actions have been added.</i> |

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|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------|-----------------------------|
| revisions; Fail                                                                                                                                                                                                                       |                                                                                                                            |                             |
| <b>Exit Interview</b><br><br>Proficiency is evaluated by a committee of professors. Outcomes include Pass, Fail with revisions, or Fail.<br><br>Direct - Number of Applications<br><br><b>Target</b><br><br>Defense of Final Capstone | <b>MET</b><br><br><a href="#">SACS MSPTM for Watermark.docx</a><br><br><a href="#">Watermark Assessment Summary v2.pdf</a> | No actions have been added. |

**Conclusion****Improvement Plan (improvement plans based on all outcomes, interviews and input from faculty and leadership).**

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Demonstrate knowledge of port financial management principles.

Demonstrate knowledge of financial management and port property and asset management principles.

| MEASURES                                                                                                                                                                                                                                                                                                                            | RESULTS                                                                                                                    | ACTIONS                     |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------|-----------------------------|
| <b>Defense of Final Capstone</b><br><br>Guidance documents, grading rubrics, and outcomes are stored in the Port Management files and available upon request.<br><br>Direct - Number of Applications<br><br><b>Target</b><br><br>Committee of professors evaluate proficiency. Outcomes include Pass, Fail with revisions, or Fail. | <b>MET</b><br><br><b>Summary</b><br><br>All students meet goal.<br><br><a href="#">SACS MSPTM for Watermark.docx</a>       | No actions have been added. |
| <b>Exit Interview</b><br><br>Direct - Number of Applications<br><br><b>Target</b><br><br>The candidate will demonstrate knowledge and proficiency of port financial management principles during there capstone and exit interview.                                                                                                 | <b>MET</b><br><br><a href="#">SACS MSPTM for Watermark.docx</a><br><br><a href="#">Watermark Assessment Summary v2.pdf</a> | No actions have been added. |

## Conclusion

**Improvement Plan (improvement plans based on all outcomes, interviews and input from faculty and leadership).**

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