Academic year 2024-2025

MBA in Business Administration - MBA-MBAD Learning Outcomes

Managerial understanding of business disciplines MET

Demonstrate understanding of theories and applications necessary to be an effective manager in a business.

MEASURES RESULTS ACTIONS MFT Maintain Assessment Strategy MBA Student Satisfaction Survey MBA Student Satisfaction Survey We will retain the four questions related to ■ Met ■ Not Met this measure for the next year (2025-26). The MBA Student Satisfaction Survey is Spring 2025 was the first semester when the attached. new student satisfaction survey was successfully employed for the first time. The MBA Student Satisfaction Survey was Continuing the survey through the next year thoroughly revised for the 2024-25 academic will further validate it. vear because the previous survey suffered 0% 100% from a lack of responses. We deployed the Met: 89% new survey at the end of the Fall 2024 Not Met: 11% semester, but it still did not get a good response rate that would yield meaningful Met Total: 89% results. Based on the feedback that we Not Met Total: received on the new survey, we made further 11% revisions and deployed it at the end of the Spring 2025 semester. This time, we received **Analysis** a high response rate (over 90% of graduating students. N=243). Therefore, in this year's assessment report, we have included the Benchmark Expectation: 80% of MBA results from the Spring 2025 semester only. students will answer 'Very Useful" or Since the latest version of the survey "Useful" to the question: "How useful do received a high response rate, we will you feel your MBA education at Lamar continue to use this version going forward in University has been towards your both semesters of the 2025-26 academic preparation for the business world?" year. Indirect - Survey Data Results: 83.5% of students responding answered "Very Useful" or Strategic Management: MGMT 5380 "Useful" to the survey question. The Target benchmark expectation was met. 80% of students will respond in the top 2 Benchmark Expectation: 80% of the MBA categories (Very Useful/Useful, Very students will answer "Totally Agree" or Satisfied/Generally Satisfied, Totally "Generally Agree" to the statement: "You Agree/Generally Agree) of each question. had an understanding of the theory of MBA Exit Survey.docx business necessary to be an effective manager in the modern business world." Data Results: 90.5% of students responding answered "Totally Agree" or "Generally Agree." The benchmark expectation was met. Benchmark Expectation: 80% of the MBA students will answer "Totally Agree" or "Generally Agree" to the statement "You understood the application of business necessary to be an effective manager in the modern business world." Data Results: 91.3% of respondents answered "Totally Agree" or "Generally Agree." The benchmark expectation was met. Benchmark Expectation: 80% of the MBA students will answer "Totally Agree" or

"Generally Agree" to the statement: "You enhanced your communication skills."

Data Results: 85.6% of respondents answered "Totally Agree" or "Generally Agree." The benchmark expectation was met.

MBA Common Core Exam

A set of common questions (82 questions) to be administered to students across all sections of the MBA capstone course MGMT 5380 (Strategic Management). The questions will test student knowledge drawn from integrating strategic areas of accounting (ACCT 5370), economics (ECON 5370), finance (FINC 5310), management (MGMT 5380), international business (MGMT 5340), and marketing (MKTG 5310).

Direct - Exam (Course)

Strategic Management: MGMT 5380

Target

80% of MBA students will score 70% or higher on the "overall common core test." Also, 80% of MBA students will score 70% or higher on each core course subject.

MFT

Fall 24 MBA Core Results.xlsx

Spring 25 MBA Core Results.xlsx

Analysis

- 1. Overall common core test: 98% of the students in Fall 2024 and 98% of the students in Spring 2025 scored 70% or higher.
- 2. Accounting (ACCT 5370): 99% of the students in Fall 2024 and 99% of the students in Spring 2025 scored 70% or higher.
- 3. Economics (ECON 5370): 96% of the students in Fall 2024 and 95% of the students in Spring 2025 scored 70% or higher.
- 4. Finance (FINC 5310): 94% of the students in Fall 2024 and 95% of the students in Spring 2025 scored 70% or higher.
- 5. Management (MGMT 5380): 99% of the students in Fall 2024 and 98% of the students in Spring 2025 scored 70% or higher.
- 6. International Business (MGMT 5340): 98% of the students in Fall 2024 and 98% of the students in Spring 2025 scored 70% or higher.
- 7. Marketing (MKTG 5310): 98% of the students in Fall 2024 and 98% of the students in Spring 2025 scored 70% or higher.

Revise Benchmark / Target

Not Started

We will slightly elevate the benchmark for the common core test to the following:

85% of MBA students will score 70% or higher on the "overall common core test." Also, 85% of MBA students will score 70% or higher on each core course subject.

Recommended Due Date: 05/31/2026

Conclusion

The benchmarks were met for both measures.

Integrate functional areas to analyze strategic management issues MET

Demonstrate skills in 1) integrating the functional areas in the analysis of strategic management issues and 2) applying a systems approach to problem solving in a dynamic environment.

MEASURES	RESULTS	ACTIONS
WEASONES	RESOLIS	ACTIONS

MBA Student Satisfaction Survey

The MBA Student Satisfaction Survey was thoroughly revised for the 2024-25 academic year because the previous survey suffered from a lack of responses. We deployed the new survey at the end of the Fall 2024 semester, but it still did not get a good response rate that would yield meaningful results. Based on the feedback that we received on the new survey, we made further revisions and deployed it at the end of the Spring 2025 semester. This time, we received a high response rate (over 90% of graduating students, N=243). Therefore, in this year's assessment report, we have included the results from the Spring 2025 semester only. Since the latest version of the survey received a high response rate, we will continue to use this version going forward, in both semesters of the 2025-26 academic vear.

Indirect - Survey

Strategic Management: MGMT 5380

Target

80% of students will respond in the top 2 categories (Totally Agree/Generally Agree) of the question.

MBA Exit Survey.docx

MFT MBA Student Satisfaction Survey ■ Met ■ Not Met 0% 100% Met: 89% 11% Not Met: 89% Met Total: Not Met Total: 11%

Analysis

Benchmark Expectation: Benchmark Expectation: 80% of the MBA students will answer "Totally Agree" or "Generally Agree" to the statement: "You could integrate the functional areas (finance, accounting, economics, marketing) in the analysis of strategic management issues."

Data Results: 89.3% of respondents answered "Totally Agree" or "Generally Agree." The benchmark expectation was met.

Maintain Assessment Strategy

We will retain the question related to this measure for the next year (2025-26). Spring 2025 was the first semester when the new student satisfaction survey was successfully employed for the first time. Continuing the survey through the next year will further validate it.

Case Study Rubric

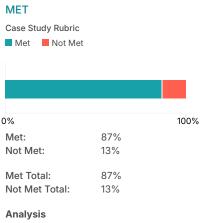
Use of strategic direction, external and internal situation analysis, strategic alternatives, strategy implementation from a case study

Direct - Assignment

Strategic Management: MGMT 5380

Target

75% of students will score "Exceptional," "Good," and "Average" in each of the following categories: 1) perform an external situation analysis; 2) perform an internal situation analysis; 3) identify strategic alternatives; 4) identify a strategic direction; 5) perform strategy implementation.



Benchmark expectation: 50% of the students will score "Exceptional", and "Good" in performing an external

situation analysis.

Data Results: Fall 2024: 86% of the students met the benchmark. Spring 2025: 85% of the students met the benchmark.

Benchmark expectation: 50% of the students will score "Exceptional," and "Good" in performing an internal situation analysis.

Maintain Assessment Strategy

We will maintain the Case Study Rubric used for this assessment measure.

Data Results: Fall 2024: 85% of the students met the benchmark. Spring 2025: 82% of the students met the benchmark.

3.

Benchmark expectation: 50% of the students will score "Exceptional," and "Good" in identifying strategic alternatives.

Data Results: Fall 2024: 88% of the students met the benchmark. Spring 2025: 67% of the students met the benchmark.

4.

Benchmark expectation: 50% of the students will score "Exceptional," and "Good" in identifying a strategic direction. Data Results: Fall 2024: 86% of the students met the benchmark, Spring 2025: 76% of the students met the benchmark.

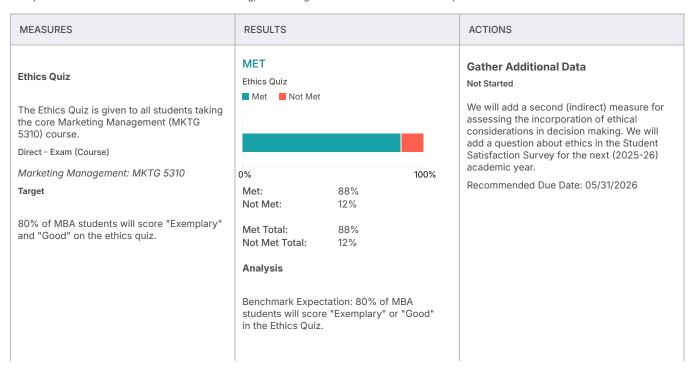
5. Benchmark expectation: 50% of the students will score "Exceptional" and "Good" in strategy implementation. Data Results: Fall 2024: 89% of the students met the benchmark, Spring 2025: 57% of the students met the benchmark.

Conclusion

The target benchmarks were met for this Assurance of Learning goal.

Incorporate ethical considerations in decision-making MET

Incorporate ethical considerations in decision-making; addressing ethical sensitivities of the workplace.



Data Results: In the Fall 2024 semester, 85% of the students met the benchmark expectation. In the Spring 2025 semester, 90% of the students met the the benchmark expectation. Therefore, the benchmark expectations were met in both semesters of the 2024-25 academic year.

Conclusion

The target benchmark was met for this Assurance of Learning goal.

Incorporate global perspectives in decision making MET

Identify global factors, analyze global factors, and apply the analysis of global factors to management situations.

MEASURES RESULTS ACTIONS MFT **Maintain Assessment Strategy MBA Student Satisfaction Survey** MBA Student Satisfaction Survey We will retain the question related to this ■ Met ■ Not Met measure for the next year (2025-26). Spring The MBA Student Satisfaction Survey was 2025 was the first semester when the new thoroughly revised for the 2024-25 academic student satisfaction survey was successfully year because the previous survey suffered employed for the first time. Continuing the from a lack of responses. We deployed the survey through the next year will further new survey at the end of the Fall 2024 validate it. semester, but it still did not get a good 0% 100% response rate that would yield meaningful 92% Met: results. Based on the feedback that we Not Met: 8% received on the new survey, we made further revisions and deployed it at the end of the Spring 2025 semester. This time, we received Met Total: 92% a high response rate (over 90% of graduating Not Met Total: 8% students, N=243). Therefore, in this year's assessment report, we have included the **Analysis** results from the Spring 2025 semester only. Since the latest version of the survey Benchmark Expectation: 80% of the MBA received a high response rate, we will continue to use this version going forward, in students will answer "Totally Agree" or both semesters of the 2025-26 academic "Generally Agree" to the statement: "You had exposure to the global year. framework/issues of business." Indirect - Survey Data Results: 92.2% of respondents Strategic Management: MGMT 5380 answered "Totally Agree" or "Generally Target Agree." The benchmark expectation was met. 80% of students will respond in the top 2 categories (Totally Agree/Generally Agree) of the relevant survey question. MBA Exit Survey.docx MET **Maintain Assessment Strategy** Case Study Rubric Case Study Rubric We will maintain the Case Study Rubric used ■ Met ■ Not Met for this assessment measure. Identification of global factors, analysis of global factors, and application of the analysis of global factors to management situations Direct - Assignment International Business: MGMT 5340 0% 100% Met: 97% Target

90% of MBA students will receive an "Exemplary" or "Acceptable" rating in the following categories: 1) Identification of global factors; 2) Analysis of global factors; and 3) Application of the analysis of global factors to management situations in their assignments (projects/case studies).

Not Met: 3%

Met Total: 97%

Analysis

Not Met Total:

1.

Benchmark expectation: 90% of the students will receive an "Exemplary" or "Acceptable" rating in identification of global factors.

3%

Data Results: Fall 2024: 97% of the students met the benchmark. Spring 2025: 100% of the students met the benchmark

2.

Benchmark expectation: 90% of the students will receive an "Exemplary" or "Acceptable" rating in analysis of global factors.

Data Results: Fall 2024: 94% of the students met the benchmark. Spring 2025: 100% of the students met the benchmark.

3.

Benchmark expectation: 90% of the students will receive an "Exemplary" or "Acceptable" rating in application of the analysis of global factors to management situations.

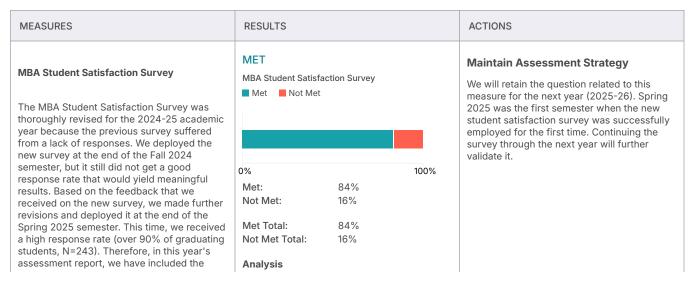
Data Results: Fall 2024: 94% of the students met the benchmark. Spring 2025: 100% of the students met the benchmark.

Conclusion

The benchmark for this Assurance of Learning goal was met.

Demonstrate Team-Based Performance MET

Work in a team-based environment that emhasizes skills including leadership, group problem solving, and consensus building.



results from the Spring 2025 semester only. Since the latest version of the survey received a high response rate, we will continue to use this version going forward, in both semesters of the 2025-26 academic year.

Indirect - Survey

Strategic Management: MGMT 5380

Target

80% of students will respond in the top 2 categories (Totally Agree/Generally Agree) of the relevant question.

MBA Exit Survey.docx

Benchmark Expectation: 80% of the MBA students will answer "Totally Agree" or "Generally Agree" to the statement: "You developed skills in teamwork."

Data Results: 84% of respondents answered "Totally Agree" or "Generally Agree." The benchmark expectation was met.

MET

Teamwork Rubric

■ Met ■ Not Met

Teamwork Rubric

Exercise of leadership, carrying a fair share of overall workload, overall evaluation of teamwork assignments

Direct - Assignment

Strategic Management: MGMT 5380

Target

90% of MBA students will receive an "Exceptional," "Excellent," or "Good" rating in the following categories: 1) Teamwork and Cooperativeness; 2) Exercise of Leadership; 3)"Carrying a Fair Share of the Overall Workload," and 4) Overall Evaluation of Teamwork in their group assignment/case study.

0% 100%

Met: 96%

Not Met: 4%

Met Total: 96%

Not Met Total: 4%

Analysis

1.

Benchmark expectation: 90% of MBA students will receive an "Exceptional," "Excellent," or "Good" rating in the category of "Teamwork and Cooperativeness" Data Results: Fall 2024: 98% of the students met the benchmark. Spring 2025: 96% of the students met the benchmark.

2.

Benchmark expectation: 90% of MBA students will receive an "Exceptional," "Excellent," or "Good" rating in the category of "Exercise of Leadership." Data Results: Fall 2024: 97% of the students met the benchmark. Spring 2025: 95% of the students met the benchmark.

3.

Benchmark expectation: 90% of MBA students will receive an "Exceptional," "Excellent," or "Good" rating in the category of "Carrying a Fair Share of the Overall Workload."

Data Results: Fall 2024: 95% of the students met the benchmark. Spring 2025: 95% of the students met the benchmark.

4.

Maintain Assessment Strategy

We will maintain the Case Study Rubric used for this assessment measure.

Benchmark expectation: 90% of MBA students will receive an "Exceptional," "Excellent," or "Good" rating in the category of "Overall Evaluation of Teamwork."

Data Results: Fall 2024: 97% of the students met the benchmark. Spring 2025: 96% of the students met the benchmark.

Conclusion

The benchmark for this Assurance of Learning goal was met.

Effective decision making MET

Develop skills in effective decision making such as identifying and applying criteria for assessing alternatives, evaluating results, and using information technology.

MEASURES	RESULTS	ACTIONS
Decision Making Rubric	MET Decision Making Rubric Met	Maintain Assessment Strategy We will retain the Case Study Rubric used for
Identifying alternatives, identifying and applying criteria for assessing alternatives, evaluating results	iviet	this assessment measure.
Direct - Assignment		
Managerial Decision Making: BUAL 5380	0% 100%	
Target	Values are not shown when too close to each other. Click or use arrow keys to see details.	
95% of the MBA students will receive an "Exemplary" or "Acceptable" rating on the	Met: 100%	
elements of strategic decision-making: 1) identify alternatives; 2) identify criteria for	Met Total: 100%	
assessing alternatives; 3) apply criteria for	Not Met Total: 0%	
assessing alternatives; and 4) evaluate results using various stakeholders (balanced scorecard).	Analysis	
	1. Benchmark expectation: 95% of the students will receive an "Exemplary" or "Acceptable" rating in identifying alternatives for strategic decision making. Data Results: Fall 2024: 100% of the students met the benchmark. Spring 2025: 100% of the students met the benchmark.	
	2. Benchmark expectation: 95% of the students will receive an "Exemplary" or "Acceptable" rating in identifying criteria for assessing alternatives. Data Results: Fall 2024: 99% of the students met the benchmark. Spring 2025: 99% of the students met the benchmark.	
	3. Benchmark expectation: 95% of the students will receive an "Exemplary" or	

"Acceptable" rating in applying criteria for assessing alternatives.

Data Results: Fall 2024: 100% of the students met the benchmark. Spring 2025: 100% of the students met the benchmark.

4.

Benchmark expectation: 95% of the students will receive an "Exemplary" or "Acceptable" rating in evaluating results using various stakeholders (balanced scorecard).

Data Results: Fall 2024: 100% of the students met the benchmark. Spring 2025: 100% of the students met the benchmark.

MBA Student Satisfaction Survey

The MBA Student Satisfaction Survey was thoroughly revised for the 2024-25 academic year because the previous survey suffered from a lack of responses. We deployed the new survey at the end of the Fall 2024 semester, but it still did not get a good response rate that would yield meaningful results. Based on the feedback that we received on the new survey, we made further revisions and deployed it at the end of the Spring 2025 semester. This time, we received a high response rate (over 90% of graduating students, N=243). Therefore, in this year's assessment report, we have included the results from the Spring 2025 semester only. Since the latest version of the survey received a high response rate, we will continue to use this version going forward, in both semesters of the 2025-26 academic year.

Indirect - Survey

Strategic Management: MGMT 5380

Target

80% of students will respond in the top 2 categories (Totally Agree/Generally Agree) of the relevant question.

MBA Exit Survey.docx

MET

MBA Student Satisfaction Survey

■ Met ■ Not Met



Met: 93% Not Met: 7%

Met Total: 93% Not Met Total: 7%

Analysis

Benchmark Expectation: 80% of the MBA students will answer "Totally Agree" or "Generally Agree" to the statement: "You could gather and analyze information using relevant technology (e.g., search engines, Al tools, other software)?

Data Results: 93.4% of respondents answered "Totally Agree" or "Generally Agree." The benchmark expectation was met.

Maintain Assessment Strategy

We will retain the question related to this measure for the next year (2025-26). Spring 2025 was the first semester when the new student satisfaction survey was successfully employed for the first time. Continuing the survey through the next year will further validate it.

Conclusion

The benchmark for this Assurance of Learning goal was met.

Integrate fundamental business processes using information technolgy MET

Learn to use information systems to integrate business processes.

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HEC Simulation Game

Successful completion of the HEC simulation game

Direct - Assignment

ERP Overview: MISY 5340

Target

90% of the students in the MISY 5340 (ERP Overview) course will successfully complete the HEC simulation game.

MET

Analysis

Benchmark Expectation: 90% of MBA students will successfully complete the HEC Simulation game.

Data Results:

In the Fall 2024 semester, 92% of the MBA students successfully completed the HEC Simulation game. In the Spring 2025 semester, 91% of the MBA students successfully completed the HEC Simulation game. Therefore, the benchmark expectation was met in both semesters of the 2024-25 academic year.

Gather Additional Data

Not Started

We will add a second (indirect) measure for assessing the ability to integrate fundamental business processes using information technology. We will add a question about this in the Student Satisfaction Survey for the next (2025-26) academic year.

Recommended Due Date: 05/31/2026

Conclusion

The benchmark for this Assurance of Learning goal was met.