TAYLOR XIAO

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EDUCATION

MS Wayne State University, Detroit, MI School of Information Sciences M. S. in Library and Information Science

BA Michigan State University, East Lansing, MI
College of Social Science
B. A. in History
Concentration in Early Modern European History

PROFESSIONAL EXPERIENCE

Instruction & Assessment Librarian

Sept 2021-Present

Mary & John Gray Library, Lamar University

- Participate in the library's information literacy program by designing & delivering course integrated session lesson plans, create learning objects & assess student learning outcomes in collaboration with disciplinary faculty, and manage and all library instructional requests.
- Collaborate with campus faculty and selected departments to promote & integrate information literacy into the greater university curriculum.
- Teach the library's credit-bearing information literacy course (LIBR 1101), assist with the planning and launch of the 3-credit hour information literacy course, prepare courses for integration into university's core curriculum.
- Actively participate in the design, implementation and maintenance of re-useable lesson plans by creating an institutional lesson plan depository, assess learning objects to strengthen and improve department's information literacy program.
- Collaborate closely with library personnel in the interpretation & communication of assessment data to variety of library & university stakeholders.
- Design & implement assessment activities employing qualitative/quantitative/&mixed methods within Instruction department and throughout library to satisfy a broad spectrum of assessment needs.
- Provide in-person and virtual reference services to students/staff/faculty and the greater LU community.

Professional Aide; Diversity, Equity, and Inclusion Education Nov 2019-Aug 2021

Michigan State University Libraries, Michigan State University

- Assist the Coordinator of DEI Education by staying abreast of and investigating DEI education and training content and strategies, that are used for internal planning and evaluation purposes as needed.
- Attend and participate in campus-wide DEI and accessibility training.
- Continuously investigate and provide recommendations for effective strategies on conducting DEI education assessments for library staff.
- Creates and maintains and online guides (LibGuides) to support the DEI educational needs of library staff.

Professional Aide: Reference & Discovery Services

July 2018-Aug 2021

Michigan State University Libraries, Michigan State University

• Provide in-person and virtual reference services to students/staff/faculty and the greater MSU community.

- Apply bibliographic and information literacy instruction with library patrons, including undergraduate students, graduate students, and faculty members.
- Provide functional and technical support for MSU Libraries discovery systems, electronic resources, MSU non-credit course support, and overflow support for MSU campus-wide IT services.
- Train staff in online chat (Ask-a-Librarian) reference services.
- Designed and implemented a reference training assessment that measured and evaluated the value of current training practices of the Reference Department at the MSU Main Library.
- Assist Funding & Grants librarian with weeding materials, identifies key collection management issues, and makes recommendations for collection.

TEACHING EXPERIENCE

LIBR 1101: Introduction to Library Research (online)

Summer 2022

Lamar University, Mary & John Gray Library

ACADEMIC EXPERIENCE

Diversity, Equity, & Inclusion Education Practicum,

Jan-May 2021

Michigan State University Library

- Work closely with the Coordinator of DEI Education to conduct focus group research aimed to solicit feedback from library staff on critical education needs.
- Assist with designing, planning, and implementing focus group research projects. Requires thorough investigation of effective strategies on conducting focus group research.
- Analyze data yielded in focus group research to make recommendations for future DEI education initiatives in the library.
- Train MSU Libraries' Diversity Scholar on focus group research methodologies and data analysis strategies to assist with the focus group research.

Reference Services Internship,

March-July 2018

Michigan State University Library

- Teach library patrons basic and intermediate computer skills, such as searching computerized databases.
- Answer routine inquiries and refer patrons in need of professional assistance to librarians.
- Instruct patrons on how to use reference sources and automated information systems.
- Locate library materials for patrons, including non-traditional materials in the voice library and media collections.

Metadata and Technical Services Internship,

March-July 2018

Michigan State University Library

- Performed quality control of 500 plus volumes in Non-Roman languages that MSU was unable to catalog on site. Updated and cleaned up bibliographic records to include a note of volumes': status, language, and script information.
- Created and maintained clean, consistent metadata by pulling metadata for music genres and styles from Discogs.com via API and translating it for the use of the MSU Library catalog.
- Rovi Educational DVD Grant collection management. Selected DVDs from the ROVI media collection for education (K-12) grant through the Library of Michigan to be shared within all of Michigan e-Libraries participating libraries.

PRESENTATIONS

• "A critical approach to assessment: using focus groups and interviews to identify and measure diversity, equity, and inclusion education needs of library employees." Critical Librarianship & Pedagogy

Symposium. Nov 2, 2022. Presenters: Taylor Xiao, Lamar University; Sharon Ladenson, Michigan State University; Arianna Alcaraz, University of Alberta)

PROFESSIONAL AFFILIATIONS & SERVICES

Lamar University Change for Reads Advisory Counsel, 2021-2022

Lamar University Honors Council, 2021-2023

Lamar University, Assistant/Associate Professor, Technical & Professional Writing (Faculty) Search Committee, 2023

THECB Digital Skills Grant, 2022

Lamar University Honors Summer Reading Program, 2022

Michigan Academic Library Association [MiALA], 2021

Association of College and Research Libraries [ACRL], 2021

MSU Libraries' Diversity Scholar Search Committee, 2021

SKILLS

- LibApps collection of software
- Microsoft Office Suite products
- Learning management software (D2L, Canvas, & Blackboard ULTRA)
- Familiarity with IL & discipline specific curriculum mapping
- Familiarity with LIS Research Methods
- Familiarity with ACRL Framework for Information Literacy in Higher Education

- Familiarity with Research Data Management (RDM) practices
- Strong familiarity with qualitative coding & analysis
- Instructional Assessment Design & Implementation
- German language

CONTINUING EDUCATION

2022-2023 ACUE

2021-2023 Lamar University Faculty Mentorship Program

2021 (Winter) Anti-Racism Path

2020-2021MSU Libraries Teaching & Learning: Community of Practice

2019-2020, 2020-2021 MSU Libraries: Mentorship Program

HONORS AND AWARDS

2020 Staff Award at Michigan State University Libraries

2019 Recipient of Library School General Scholarship

2018 Recipient Irene Steindler Endowment in History.

2018 Recipient of Honors for the College of Social Science at Michigan State University

CERTIFICATIONS & OTHER TRAININGS

2022 Technical Support Fundamentals, Google IT Support Professional Certificate

2022 Increasing Engagement Using Active Learning Techniques Online Course, ACRL

2022 Micro-credential in Promoting Active Learning, ACUE (Association of College & University Educators)

2022 Micro-credential in Inspiring Inquiry and Lifelong Learning in Your Online Course, ACUE

2020 Dismantling Institutional Racism, Michigan State University

2020 Quest: Understanding Pronouns Workshop, LBGT Resource Center, Michigan State University

OTHER MEMBERSHIPS

2021 Future Librarians for Inclusivity and Diversity, Wayne State University